

## Availability Update

With Vision Solutions' Availability Update service offering, your high availability/disaster recovery environment will be updated quickly, and without interfering with your normal operations. Deployment of the latest version/release of your iTERA HA, MIMIX HA or OMS/ODS system will allow you to recover more quickly and effectively should a system failure or disaster occurs.

During your Availability Update, Vision experts will review your existing high availability environment and identify areas where the latest technology can benefit you. Then, they'll apply the most recent releases, fixes and upgrades to bring your HA environment up-to-date.

The Availability Update service offering includes three phases:

In the planning phase Vision will review your current iTERA HA, MIMIX HA or OMS/ODS environment and will work with you to review our latest product features. We will discuss how you can benefit from Vision's latest technology to simplify your operations.

In the configuration phase Vision Solutions will work with you to update your current high availability environment with the latest technology and update its configuration as needed to optimize your operations.

In the skills transfer phase Vision Solutions will train designated members of your staff on how to use our latest product features.

A typical Availability Tune-Up requires only one day to complete and will be performed remotely by Vision Solutions experts. To ensure systems security and integrity, remote access to your systems is achieved utilizing a WebEx session that is under your oversight and control at all times. By avoiding travel time and costs, the result is a much faster, less expensive project than if a technician had to perform the work on your site.

To learn more about Vision's Availability Update service, call **800-957-4511** or visit **visionsolutions.com**.



### Benefits

- Improved level of HA / DR readiness.
- A better understanding of your HA environment.
- Up-to-date and accurate HA/DR planning documentation for your auditors.

### Deliverables:

- Installation of latest iTERA HA, MIMIX HA or OMS/ODS code.
- Configuration tune-up to maximize the use of Vision's latest technology.
- Skills transfer focused on using the latest high availability software features.



High Availability Disaster Recovery Systems and Data Management

visionsolutions.com

